The Healthy Home
COACH

Meter Hire Agreement

Please read these terms, then sign page 2 and return it before your meter is posted (a photo or scan is fine).

Hire options

Hire	7-day hire	Bond	Purchase price
Complete Home Assessment Pro II, EM2 and EM100, program and two consultations	**$599**	$1,650	Pro II $680 · EM2 $680 · EM100 $310
Complete Kit Pro II, EM2 and EM100	**$349**	$1,650	Pro II $680 · EM2 $680 · EM100 $310
Magnetic Fields Package EM2, bonus EM100, workbooks and one consultation	**$399**	$990	EM2 $680 · EM100 $310
Radio Frequency Package Pro II, workbook and one consultation	**$349**	$680	$680
Safe and Sound Pro mmWave add-on, 5G 20–40 GHz	**$299**	$1,290	$1,290

All prices are in Australian dollars. Free shipping both ways: express post to you, and a prepaid return satchel included.

Terms of hire

1. **Hire period.** Your 7-day hire starts on the day the meter is delivered (all parcels are tracked). Please post it back on or before the 8th day. Changed your mind before posting? We'll refund you, less downloads received ($149 program, $49 package workbooks). After posting, no change-of-mind refunds.
2. **Bond.** A refundable bond ($1,650 for all three meters, $990 for the Magnetic Fields Package, $680 for the Radio Frequency Package, $1,290 for the mmWave meter) is needed before your meter is posted: save your card at checkout to hold it on file, or pay by PayID or bank transfer. A saved card is only charged for late return, damage or loss, and we'll tell you first. A paid bond is refunded within 3 business days of the meter coming back complete and working.
3. **Late returns.** Meters posted back after the 8th day are charged at $20 per day, deducted from the bond. If you need longer, contact us before your hire ends and we'll extend it if the meter isn't booked.
4. **Care of the meter.** Keep it dry, away from heat and out of reach of young children when not in use. Rechargeable meters arrive charged: unplug the cable while measuring. Battery meters arrive with fresh batteries: leave them in, and contact us if the low battery light comes on. Apart from the battery cover, don't open the meter, attempt repairs or use it for any purpose other than testing your own home.
5. **Damage or loss.** You're responsible for the meter from delivery until it's returned to us. Repair costs, or missing parts, are deducted from the bond. If a meter is lost or can't be repaired, the full purchase price is charged.
6. **Returns.** Use the prepaid tracked satchel provided and keep your receipt or tracking number until your bond is refunded. The meter remains your responsibility until it's delivered back to us.
7. **Buy instead.** If you decide to keep the meter, let us know within 14 days of delivery and your hire fee will come off the purchase price.
8. **Faults.** If the meter doesn't work when it arrives, contact us within 24 hours and we'll replace it or refund your hire fee.
9. **Educational use.** The meter and program are for education and awareness. Readings don't replace a professional assessment, medical advice or the advice of a licensed electrician. Only an adult should open the meter box door, and only to use the switches and main switch, following the Switchboard Safety checklist. Never remove covers or touch wiring. Children shouldn't access the meter box.

Your details

Name	
Delivery address	
Phone	
Email	
Meter(s) hired	☐ All three meters ☐ EM2 and EM100 (Magnetic Fields Package) ☐ Pro II (Radio Frequency Package) ☐ mmWave add-on
Bond	☐ Card saved at checkout ☐ Paid by PayID / bank transfer

Agreement

I have read and agree to the terms of hire above. I understand I'm responsible for the meter(s) from delivery until they're returned, and that costs for late return, damage or loss may be deducted from my bond or charged to my card.

Card authorisation: if I saved my card at checkout, I authorise The Healthy Home Coach to charge it for late return fees, repairs, missing parts or replacement, as set out in these terms. I'll be told the amount and the reason before any charge.

Signature _____ Name _____ Date _____

Office use

Serial no(s). _____ Posted _____ Tracking _____

Due back _____ Received _____ Bond refunded _____

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Return Checklist

Use this checklist when your meters arrive and again when you pack them to send back, then pop it in the satchel. Some meters are rechargeable and some use batteries, so tick only the items that came with yours.

Name _____ Date posted _____ Tracking number _____

Safe and Sound Pro II

Item	Arrived	Returned
Safe and Sound Pro II meter	☐	☐
Charging cable rechargeable models	☐	☐
Batteries, left in the meter battery models	☐	☐
Carry case or pouch	☐	☐
Quick start card	☐	☐

Safe and Sound EM2

Item	Arrived	Returned
Safe and Sound EM2 meter	☐	☐
USB-C charging cable rechargeable models	☐	☐
Batteries, left in the meter battery models	☐	☐
Carry case or pouch	☐	☐
Quick start card	☐	☐

TriField EM100

Item	Arrived	Returned
TriField EM100	☐	☐
Australian power cord	☐	☐
Carry case or pouch	☐	☐
Quick start card	☐	☐

Safe and Sound Pro mmWave if hired

Item	Arrived	Returned
Safe and Sound Pro mmWave meter	☐	☐
Charging cable	☐	☐
Carry case or pouch	☐	☐
Quick start card	☐	☐

Before you pack it

- ☐ Switch the meter off. Battery models: leave the batteries in.
- ☐ Wipe it with a dry, soft cloth. No liquids or sprays.
- ☐ Put the meter (and its charging cable or power cord) back in the case, and the case in the prepaid satchel.
- ☐ Include this checklist.
- ☐ Post it on or before the 8th day, and keep your receipt or tracking number.
- ☐ Photograph your workbooks and log first, ready for your consultation.

Thinking of keeping a meter? Let us know within 14 days of delivery and your hire fee comes off the purchase price.

Anything to report?

Let us know if anything didn't work as expected, or was damaged during your hire. A note in the satchel or an email to hello@thehealthyhomecoach.com.au is fine.